



## Attendee Guide

### Minimum System Requirements

<b>Operating System:</b>	Windows XP, Windows Vista, Mac OSX, Ubuntu
<b>Browser:</b>	Internet Explorer 6.0+, Firefox 2.0+, Safari 3.0+
<b>Media Players:</b>	Flash 9.0.115, Windows Media Player 9.0+, Real Media Player 8.0+
<b>Display Size:</b>	Optimized for 1024X768
<b>Bandwidth:</b>	300Kbps



### Plaza

After logging in, you will find yourself in the Show Plaza where a Video Greeting will welcome you. There will be clearly marked entry points for the various show locations including the Exhibit Hall, Auditorium, Resource Library, Communications Cafe and Resource Center. This is also where you can see the premier sponsors of the show. Running along the bottom of the screen is the Navigation bar for quick access to areas of interest.



### Exhibit Hall

Our 3-D Exhibit Hall will surely make you feel like you are walking through booths in a real show. You can move to the left and right in the hall by moving your mouse accordingly. There is also a text based exhibitor directory for those wanting to get to a booth quickly. Hovering over a booth will display more information about the company, while clicking on it will take you right into the booth



### Exhibitor Booth

Just like a real Booth, exhibitors set up their booths with company and product literature (Resources). Booths are staffed with Booth Reps to answer your queries. You may participate in an ongoing Booth Chat with other attendees visiting the booth at the same time. Booths are also set up with presentations and product demos. Some companies may ask you to fill surveys.



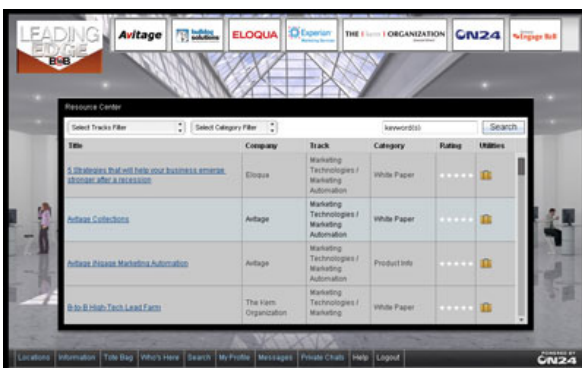
### Auditorium

Visit the Auditorium to view the conference sessions. You'll view both the keynotes and concurrent sessions here. You may save presentations to your briefcase for later viewing. You can also conveniently search for presentations by track or keyword.



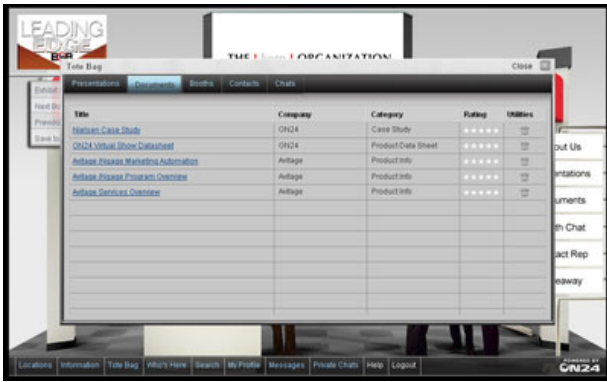
### Communications Cafe

If you are here for professional networking, you will love the tools in the Communications Cafe. Engage in an ongoing group chat among other attendees in this location. Use "My Mailbox" to exchange email with other show participants. You may exchange V-Cards with other attendees, and invite them for one-on-one chats too.



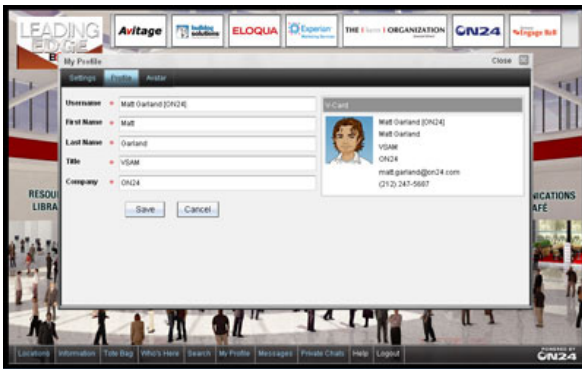
### Resource Library

Statistically, the 2<sup>nd</sup> most visited area in a Virtual Event, the Resource Center is a central repository for viewing content such as demos, success stories, white papers and case studies in addition to webcasts. The user-friendly interface provides tools for searching and viewing each resource. Alternatively, you can save them to your briefcase for quick viewing at a later date.



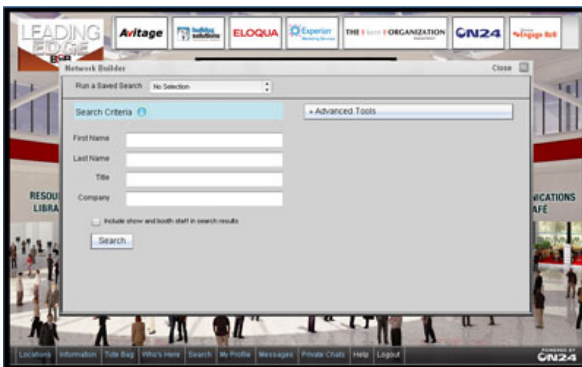
### Tote Bag

As you browse the show, stash away items of interest in convenient folders in your personal tote bag. Folders are setup for documents, presentations, booths, contacts, and chats. Exchanged V-cards are also downloaded to your briefcase in the Contacts folders.



### My Profile

After logging in, we recommend setting up your profile ('My Profile' in Global Navigation Bar) to share information about yourself with other attendees. If you are serious about professional networking, your profile is a great tool to introduce yourself. This is also where you can set your avatar and change your password.



### Network Builder

Accessible from the Search tab on the navigation bar and from the Communications Cafe, utilities are provided for Content Search and People Search. Within these, there are Basic and Advanced options to further fine-tune your search criteria.

## Audience Support:

On24 tries to ensure that the audience experience is as smooth as possible, and thus provides support for all attendees. Support is explained in greater detail below:

### Test Your System

**System Check**

**Critical Error:**  
Your system is not configured to view this show. Please update your system configuration and test again.

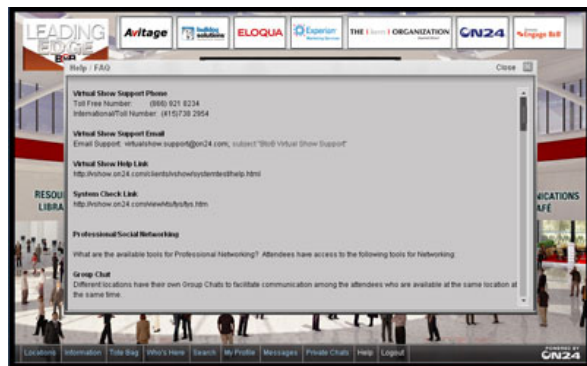
System Test	System Requirements	User Configuration	Test Status	More Information
Flash *	Flash Player 9.0.115+	Flash Player version 9.0.124	✔	
Browser Accessibility *	Proxy and Firewall permissions open	Proxy/Firewall prohibited	✘	<a href="#">Proxy Settings &amp; Defaults</a>
Cookies *	Supported and enabled	Enabled	✔	
Browser *	Internet Explorer 8+, Firefox 2+, Safari 2+	Firefox 2	✔	
OS (Browser Combination) *	Windows with IE, Windows with Firefox, Mac with Safari, Mac with Firefox, Linux with Firefox	Windows with Firefox 2	✔	
Screen Resolution	1024x768 or higher	1280x824	✔	
Bandwidth	300 Kbps or higher	5444 Kbps	✔	
Windows Media Player	Windows Media Player 10.0 or higher	Installed	✔	
Real Player	Real Player 10.0 or higher	Installed	✔	

\* Devices Required

[Test Again](#)

Prior to logging into the Virtual environment a system test will run to ensure your computer has the proper configuration to view the content housed inside the show. This includes bandwidth, browser, operating-system among items such as screen resolution and cookie availability. If any of the 9 tests fail you will be notified gracefully with a suggestion to fix the related issue. This test catches 95% of the potential problems.

### Attendee in-show support



### Help Link

On24 provides a help link on every page within the Virtual show. A simple click provides the attendee with a snapshot of the requirements for the optimal user experience as well as quick reference guide to areas of escalation. Support email addresses and an extensive knowledgebase and FAQ are also available.

### Thank you to our sponsors:

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